

Changing the Payment Model: Pay-as-You-Throw and Financial Efficiency

Paul Gardner
Michigan Recycling Coalition Annual Conference
May 2016

Overview

- > Introduction to WasteZero and payas-you-throw
- Midwestern states' experience with PAYT
- > Examples of successful pay-as-you-throw cities & WasteZero model
- > Potential solutions for Michigan

About WasteZero



In business since 1991, & 100% driven to cut trash in half across the US

Capability

Is the **national leader** in municipal waste reduction

Analysis



Consulting

• Deep experience with a **full range** of waste reduction approaches

Concept



Program Design

Provides comprehensive capabilities, from analysis to results

Community Engagement

Has nearly a 100% success rate with WasteZero-designed programs

Reality



Program Implementation

• Is a certified **B Corp**, meeting rigorous social & environmental standards

Results



Program Management

HQ in Raleigh, NC, with regional support around the nation

Our programs are the most effective available, reducing waste by 44% on average, with many surpassing 50%.

A Continuum of Solutions

WasteZero provides a wide range of solutions. The list below is not comprehensive, but it provides a good overview of the key types.



PAYT / Unit Based Pricing



Overflow



Yard Waste



Organics



Textiles



OneRoute® Co-Collection



Multi-Family Housing

Consulting —> Program Design —> Pilot Development —> Full-Scale Implementation

We Want to Solve The Trash Problem

- Many cities are looking for ways to both save money and generate revenue.
- The cost of trash has risen 2.4 times faster than inflation over the last 30 years.
- Even financially healthy communities spend more than they need to on trash.
- The high cost of trash diverts resources from things that would actually improve quality of life
- Communities need help to...

Solve Financial Challenges

- Generate revenue
- Reduce costs
- Align revenues with costs
- Free up resources

Achieve Environmental Goals



- Reduce waste
- Increase recycling
- Save energy and resources
- Reduce greenhouse gases

Traditional Payment Models—A Major Driver of Waste



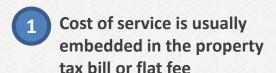




Water



Residents pay for most utilities based on how much they use. This creates a built-in incentive to conserve. Trash is different...





2 Limited incentive to reduce, reuse, or recycle





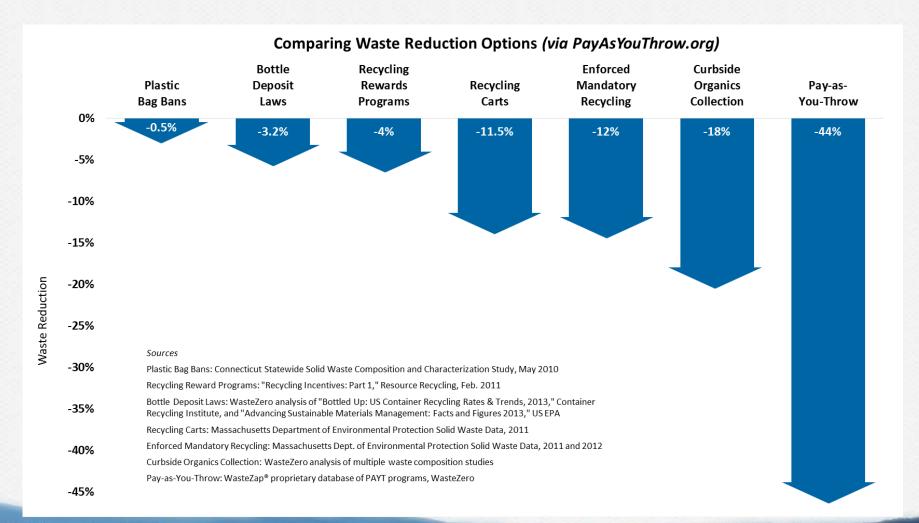
Residents generate more waste



The traditional approach causes waste and does not provide incentives to recycle.

Comparison of Potential Solutions

Various methods have been tried to encourage residents to reduce waste and recycle more. Most are quite limited in their impact. Pay-as-you-throw offers the greatest impact, when properly implemented.





Types of PAYT

PAYT programs can take many different forms:

| - S | Cash | Residents pay a set fee in cash for each bag they dispose of at a convenience or transfer station. |
|----------------------|---------------------------------|---|
| | Variable-Rate Carts | Residents choose from among different sizes of carts, paying more for the larger carts and less for the smaller ones. |
| TRASH | Overflow | Residents pay a flat fee that covers everything they can fit into a certain size cart, and then pay extra (usually by the bag) to dispose of anything that does not fit into that cart. |
| 25 lbs. Trash \$2 | Stickers/Tags | Residents pay by the bag by affixing a pre-paid tag or sticker to each bag of trash. |
| TRASH | Bags (Most Effective Method) | Residents dispose of their waste in specialized bags approved by the municipality and clearly marked with the municipal seal or other unique instructions or information. |

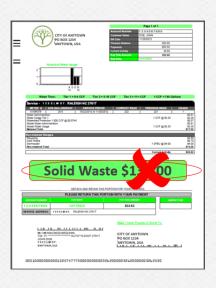
In WasteZero's experience, bag-based pay-as-you-throw systems are the most effective.



The Bag-Based PAYT Model

WasteZero's primary approach to PAYT (<u>see video</u>) is the most effective available means of reducing municipal solid waste, and it works with all collection methods.

- 1 Cut Fees (if possible)
- 2 Pay per Bag for Trash
- **3** Residents Recycle More





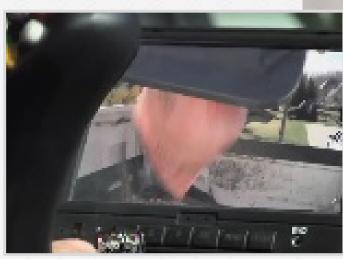


- Fairer to residents
- Easy to implement
- Works better than any alternative

- No direct cost to the City
- Works with any collection method, automated (<u>see video</u>)
 or manual

Bag-Based PAYT Works with Automated Carts

- Inexpensive on board camera allows driver to recognize a non-compliant bag as cart is dumped
- City can educate & enforce as needed
- No additional workers required
- No switching out of different carts





The Bag-Based PAYT Model and WasteZero Trash Metering®

To run optimally, bag-based programs require a range of components. WasteZero has developed a comprehensive offering that includes the components below, called WasteZero Trash Metering[®].

Official Bags



- Drawstring closure for convenience, litter control
- Trash and recycling bags differentiated by
 - Color
 - Printing

Distribution



- Delivery to retailers for sale or distribution to residents
- Retailer relationship management
- Order processing and fulfillment
- Inventory management
- Customer service
- Accounting and reporting

Communications



- Communications support to educate residents about the program:
 - Launch Announcements
 - Program Web Site
 - Ongoing Toll-Free
 Customer Service Line
 - Educational Materials

Media



- Media relations before, during, and after launch:
 - Press briefings
 - Talking points
 - Press releases
 - Data collection (regarding program results)

These programs can be structured to operate at no direct cost to the City.

Overview

- > Introduction to WasteZero and payas-you-throw
- > Midwestern states' experience with PAYT
- > Examples of successful pay-as-you-throw cities & WasteZero model
- > Potential solutions for Michigan

Pay-as-You-Throw in Minnesota



M.S. 115A.93 (passed in 1992)

- A licensing authority shall require licensees to <u>impose charges</u> for collection of mixed municipal solid waste <u>that increase with the volume or weight of the waste collected</u>." (Also applies to local government units in M.S. 115A.9301.)
- > "A licensing authority that requires a pricing system based on volume instead of weight...shall determine a base unit size for an average small quantity household generator and establish, or require the licensee to establish, a multiple unit pricing system that ensures that amounts of waste generated in excess of the base unit amount are priced higher than the base unit price." (Also applies to LGUs in M.S. 115A.9301.)

PAYT in Minnesota—Results



- > ~2/3 of Minnesota households have subscription hauling.
- > Hard to know what anyone pays for garbage to measure effect.
- > Minnesota has focused on giving opportunity for recycling (carts, education) rather than using garbage pricing as tool for behavior change.
- > Most compliance for PAYT is in hauler-provisioned variable rate carts.
- Many rural cities use bag-based PAYT

PAYT in Iowa



lowa

- > No PAYT statute, but comprehensive planning & rules mostly require it
- > Dozens of towns <20,000 use bag-based PAYT (no carts).
- > Lots of small haulers without landfills in this decentralized state like PAYTa lot; they often run the program.
- > Bag-based towns are achieving 500-600 pounds per capita per year easily.
- Larger cities use overflow tags along with automated carts.

PAYT in Illinois



Illinois

- > Chicago's suburbs are usually organized with bundled services.
- > Cities often ask for PAYT/sticker or tag service + variable rate cart service.
- > Haulers run the sticker/tag program.
- ➤ 50%+ households still want to use PAYT stickers on their own bags.
- > Lake County goals for cities: 1.6 pounds/capita/day (584lbs/year), average now is 1.8 lbs (657 lbs/year); goal likely to go smaller.
- > Counties drive the change to PAYT, some better than others.

PAYT in Wisconsin



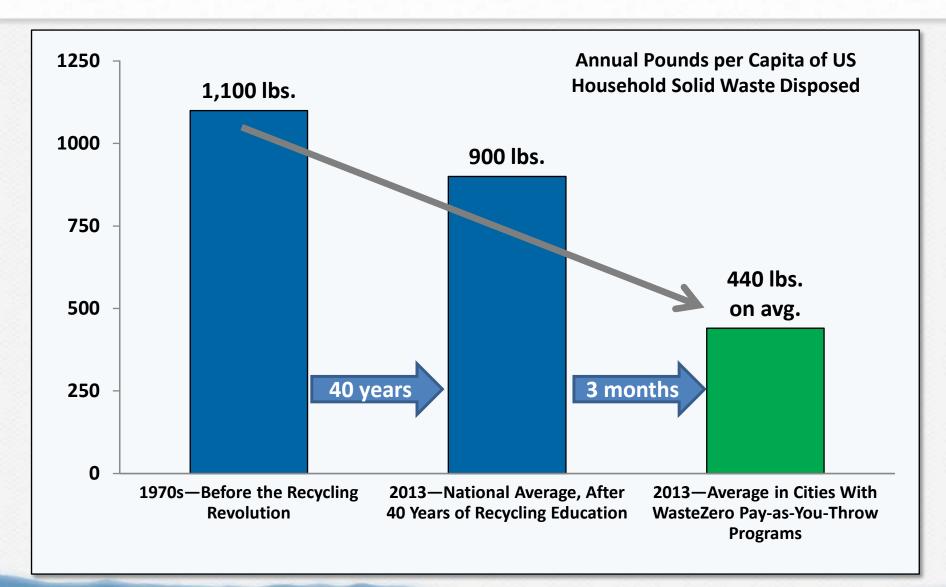
Wisconsin

- > State law now requires that any new charge for garbage must be offset by a reduction in property tax levy; disincentive for starting new PAYT programs
- > Voters soundly defeated a Wausau advisory referendum on paying for garbage that had Ittle voter education. (Question-not exact: "Do you want to be charged for garbage service and have an equal amount deducted from your property taxes?")
- > Lots of unlimited garbage service for a monthly fee
- > Dozens of tag and bag programs in smaller cities and towns
- Many larger cities have overflow tag PAYT

Overview

- > Introduction to WasteZero and payas-you-throw
- Midwestern states' experience with PAYT
- > Examples of successful pay-as-you-throw cities & WasteZero model
- > Potential solutions for Michigan

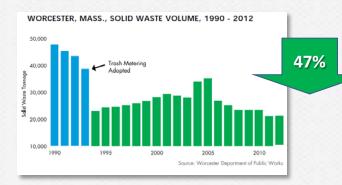
WasteZero Trash Metering® Results

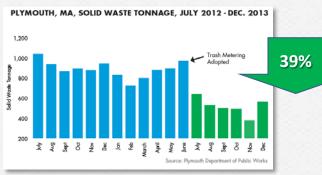


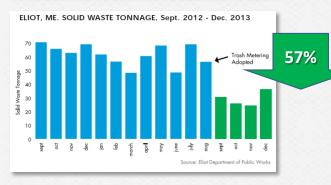


WasteZero Trash Metering® Results

- Average reduction of MSW and disposal costs of 44%
- Substantial increases in recycling
- Significant results within 30-90 days
- Permanent impact
- Effective in cities and towns, regardless of
 - Population size
 - Average income level
 - Numerous demographic factors
 - Method of trash collection







Utility Pricing: Pre-Paid Bags (Pounds of Trash Per Capita)

The national average is 857 pounds of trash per capita per year.*

Worcester, MA



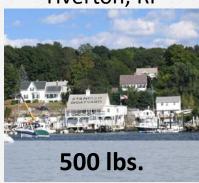
Dartmouth, MA



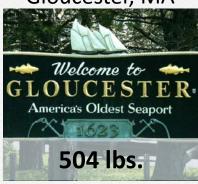
Malden, MA



Tiverton, RI



Gloucester, MA



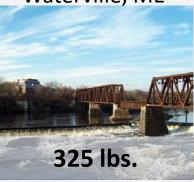
Sanford, ME



Decatur, GA



Waterville, ME



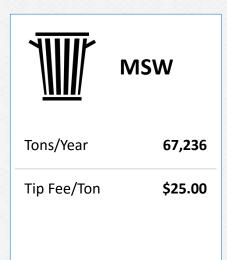
*Calculation Based on Data from Advancing Sustainable Materials Management: Facts and Figures 2013, US EPA, June 2015, City figures from WasteZero



Background

The City of Richmond provides curbside collection of residential solid, bulky, and yard waste on a weekly basis to about 61,000 households.

- The City performs this service through the Department of Public Works.
- Richmond offers a curbside recycling collection service through its partnership with Central Virginia Waste Management Authority (CVWMA).
- Richmond residents may dispose of household and bulk items at the transfer station, and yard waste at the landfill, at no charge.

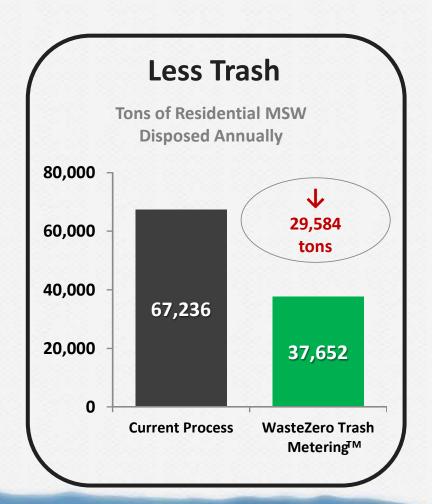


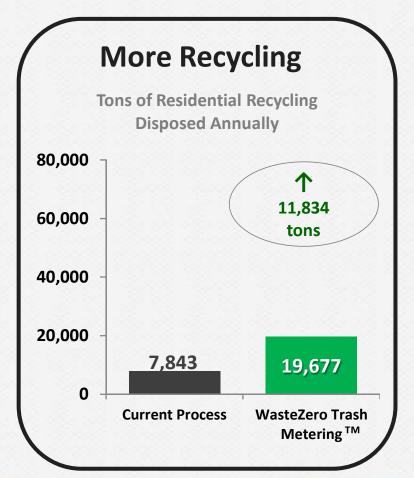




Preliminary Annual Tonnage Impact of PAYT

Based on a 44% reduction rate, Richmond's projected annual trash diversion is 29,584 tons, generating tipping fee savings of \$739,600 annually¹. Likewise, the city's recycling rate will jump from 10% to 34%.

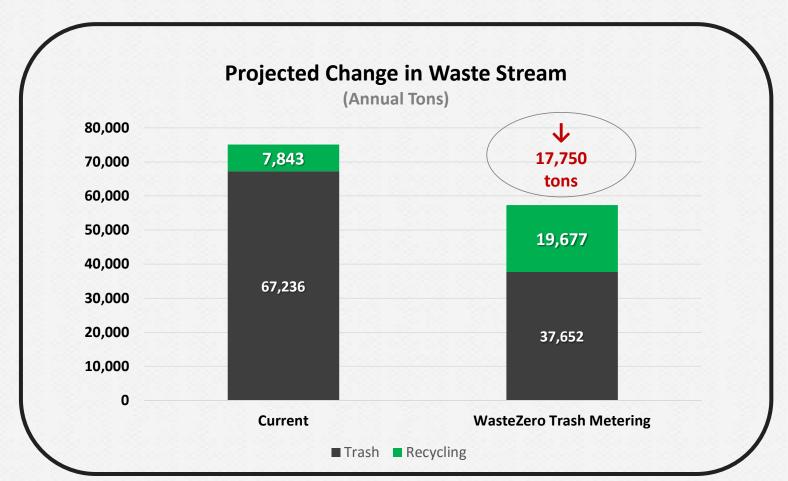




¹ Based on tip fee of \$25.00/ton

Preliminary Annual Tonnage Impact of PAYT

Total tonnage of material managed will drop by 17,750 (24%). Recycling diversion will increase from approximately 10% to about 34%.



Preliminary Annual Financial Impact of PAYT*

| | 1 Year | 3 Years | 5 Years | 10 Years |
|-----------------------------------|-------------|--------------|--------------|--------------|
| Revenue Bag Sales ¹ | \$5,995,800 | \$18,004,800 | \$30,036,900 | \$60,073,700 |
| Savings Tipping Fees | \$739,600 | \$2,220,900 | \$3,705,100 | \$7,410,200 |
| Net Program Impact | \$6,735,400 | \$20,225,700 | \$33,742,000 | \$67,483,900 |

With the WasteZero Trash Metering™ program, Richmond could realize \$67.5 million in benefits and savings over the next ten years.

¹Net of program services and supplies



^{*} Cumulative Benefits and Savings for Years 3,5, and 10

Overview

- > Introduction to WasteZero and payas-you-throw
- > Midwestern states' experience with PAYT
- > Examples of successful pay-as-you-throw cities & WasteZero model
- > Potential solutions for Michigan

How Could Michigan Boost PAYT?



- > Consider measuring in pounds per capita per year when feasible
- Use cart-based bag model in an organized city
- > For unorganized cities, consider a specific percentage or dollar increment between cart sizes for your haulers
- Yes the control of the control of



Paul Gardner pgardner@wastezero.com 612-227-4582