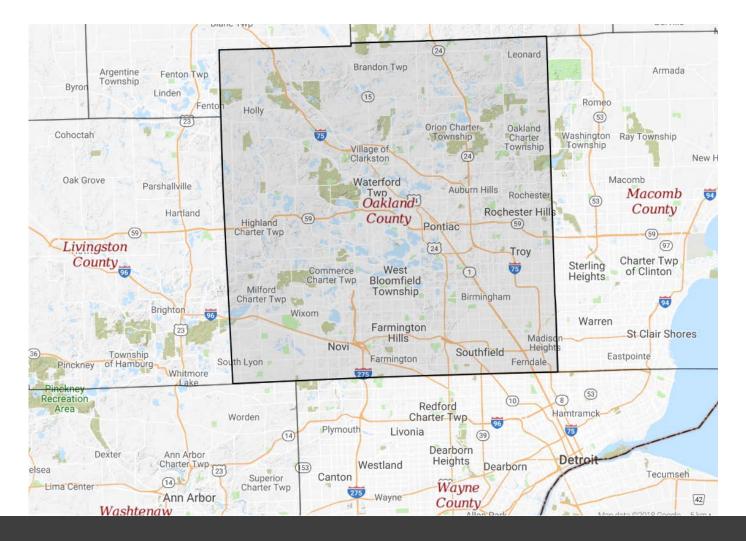
Connecting the Curb to the MRF P3 Case Study







Total Population - 264,635 Single Family Households: 71,884

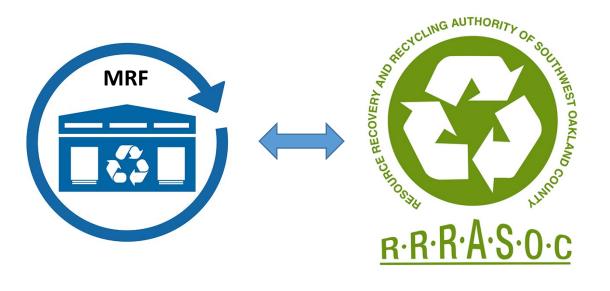


Public – Private Partnership



- Shared financial investment to achieve public and private goals
- Shared financial risks/rewards
- Allows local government to:
 - Achieve economies of scale
 - Utilize private sector expertise
- Private sector partner has guaranteed base of material with access to remaining plant capacity
 - 15% of MRF Inbound Material Volume

Flow of Information









We "Speak" for the MRF



- Direct & Consistent Communication & Feedback
 - Recovery Rates
 - Residuals, Contaminates & Problem Materials
 - Operational Inefficiencies
 - Safety Concerns

We are the "Authority"







- Direct Communication to Member Communities
 - Consistent, Cohesive Messaging
 - Recycling Guidelines
 - Recycling Information/Content for Newsletters
 - Event Information
 - Participation & Recovery Rates

We Talk to Our Residents



• Direct Communication to Residents

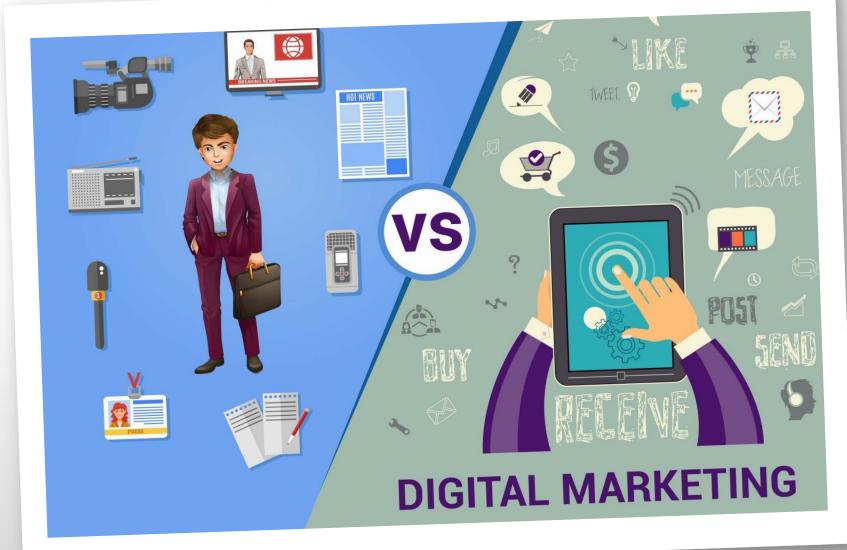


What We Say – Messaging



- Yes, it gets recycled
- Recycle More, Recycle Right
- Acceptable Materials
- Material Prep Empty Clean Dry Loose
- Not Everything is Recyclable
- Wishful Recycling
- Material Quality & Contamination
- Safety Hazards
- Recycling Costs \$
- 3 Rs +

How We Say It – Communication Tools



How We Say It – Communication Tools

- RRRASOC.org
- Recycling Directory
- Mobile App
- E-newsletter
- Facebook
- Press Releases
- Member Community Communications
- New Resident Packets
- Newspaper Ads
- Tax Inserts

- Community Website Review
- Yearly Postcards
- MRF Tours
- Recycling Demystified Presentations – Communities & Businesses
- Re-Source Guide*
- MRF/Recycling Video*
- Collaboration with MRF & 3rd Party Haulers & Customers

Proper Sharps Disposal

Sharps are safest when placed in a FDA approved container. If one is not available, you can make one from an empty household container.

The container should have these characteristics:

- Made from sturdy, rigid plastic (example: used laundry detergent bottle)
- Does not tip over
- · Has a cap that does not puncture easily
- . Does not have any leaks

When the container is 3/4 the way full, place the cap on it and tape it shut. Write on the outside "SHARPS" and place in household garbage.

Sharps containers should **NEVER** go in your curbside recycling bin or any of the drop off recycling locations. Used sharps and the containers that contain them are **NOT** recyclable.

Here are some pictures of sharps sent in for recycling. These are a serious hazard for workers at Material Recovery Facilities.











Examples – Outreach & Educational



Recycling Authority

Published by Tracy Purrenhage [?] - February 23 - 🚱

YES - Recycle this! Cartons from juice, milk, soups, sauces can be recycled in your curbside bin, cart or at the drop-off sites. Empty, rinse, remove caps/straws.

Examples – Outreach & Educational



NOT SURE WHAT TO DO WITH STUFF? RECYCLE. COMPOST. TRASH.



RECYCLE USING A CART OR BIN.

WANT A 64-GALLON RECYCLING CART?

- Contact Southfield's solid waste hauler, GFL Environmental to order a 64-gallon recycling cart.
- Order by phone at 844-464-3587 or email gfluscustomerservice@gflenv.com.
- Recycling carts are provided to single family households upon request at no cost.

NEED A RECYCLING BIN?

- . NEW RESIDENTS:
- Call Public Works Streets & Highway Division 248-796-4860 for free home delivery.
- CURRENT RESIDENTS:
- Call or visit Neighborhood & Information Center at City Hall 248-796-5140. Cost is \$7/bin.

WHAT ABOUT YARD WASTE?

- Place yard waste in rigid containers clearly marked as "Yard Waste" or in approved paper yard waste bags, not to exceed 32-gallons in size or 60 lbs. in weight. NO plastic bags.
- Tree branches less than 6" in diameter must be cut no more than 4" in length, bundled and not to exceed 60 lbs. NO logs, stumps or root balls.
- Chipper service, yard waste and brush are collected mid-April through November as weather permits.

GOT GARBAGE?

- Household garbage must be contained in bags and/or rigid containers with tight fitting lids; cannot exceed 32-gallons in size or 60 lbs. in weight.
 - Latex paint must be completely dry. NO oil base paint, solvents or other household chemicals.
 - Carpeting must be rolled and tied in bundles no more than 4' in length and not to exceed 60 lbs.

ALL CARTS, BINS, BAGS, BUNDLES, BULK ITEMS MUST BE SET OUT AT THE CURB NO EARLIER THAN 4 PM

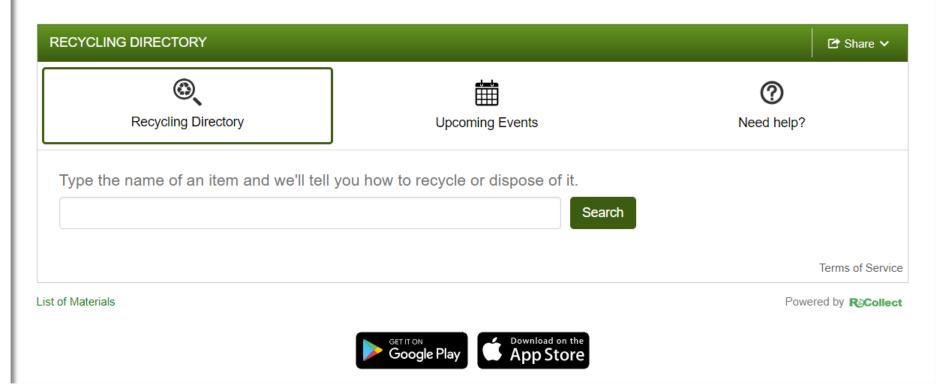


Examples – Outreach & Educational

Recycling Directory

Learn where to recycle, compost or properly dispose of just about anything!

We have created an easy to use directory to help residents of Farmington, Farmington Hills, Milford, Milford Township, Novi, South Lyon, Southfield, Walled Lake and Wixom learn where to recycle, compost or properly dispose of various materials.



Examples – Outreach & Educational

Examples – Outreach & Educational



Plastic bags



GARBAGE



Put this item in your garbage.

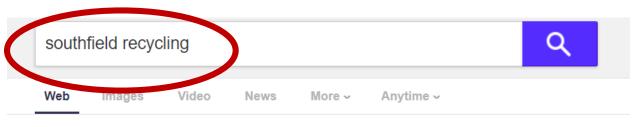
SPECIAL INSTRUCTIONS

No plastic bags of any type can be recycled by RRRASOC. Plastic bags may be recycled at some local grocery and big box retailers. Look for collection containers in lobbies or service





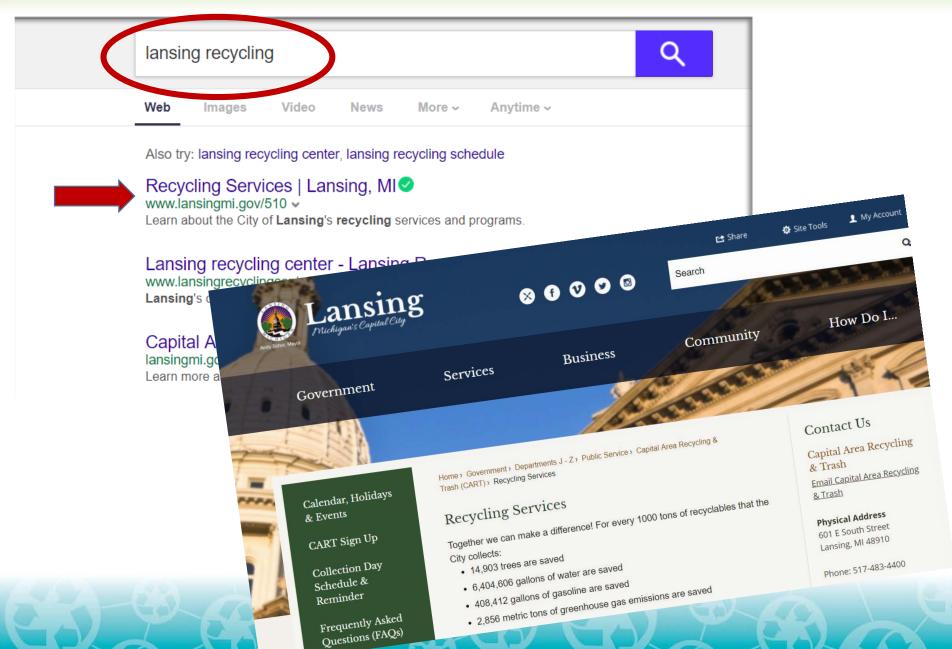
Getting It Right with Internet Clicks



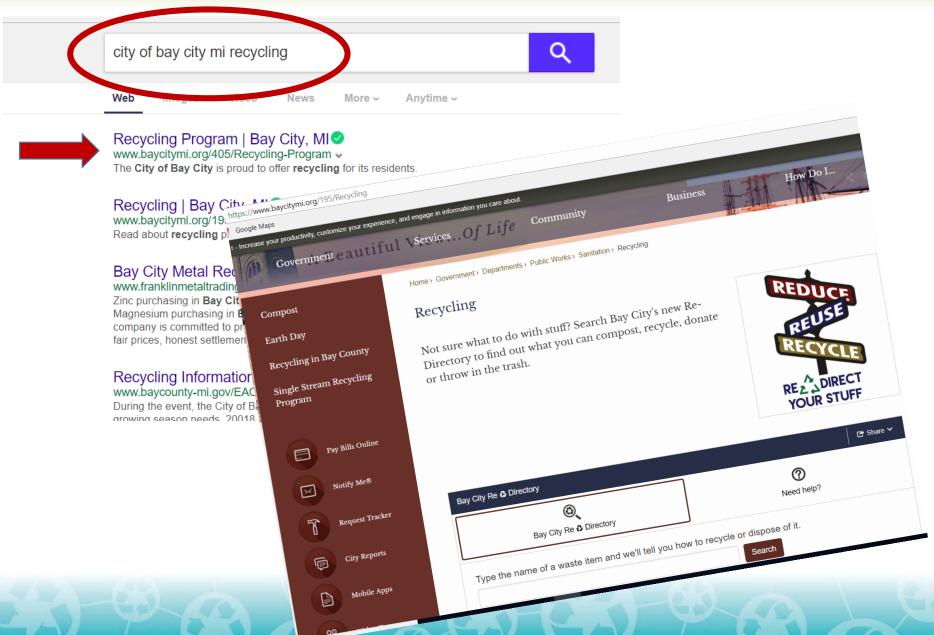
Also try: city of southfield recycling, southfield recycling bins



Communities Outside RRRASOC but within MRFshed



Communities Outside RRRASOC but within MRFshed



TAKEAWays

- ✓ Take Initiative Communicate!
- ✓ What's Your MRFshed Address?
- ✓ Take Responsibility Know Acceptable Materials!
- ✓ Pay Attention Ask ?s
- ✓ Red Flags Plastic Bags, Shredded Paper, Batteries, EPS, Propane Tanks, Sharps, etc.
- ✓ Be prepared to REPEAT your message. Repeat. Your. Message.
- ✓ EVERYONE needs to pay attention to quality.